**CTA FAQ’s:**

**How do you Play?**

It’s easy!

1. Select a card that will be revealed if you are the winner of the weekly draw

2. Select and purchase your tickets to the weekly (or monthly) draw

3. If you win the weekly draw, your card will be revealed. If your card is the Ace of Spades – You’ve WON the progressive jackpot as well as the weekly.

4. If you did not have the Ace of Spades, then the progressive jackpot keeps growing to the next week.

**DON'T FORGET!**

* **Buy your tickets every week and try to Catch the Ace!**
* The Progressive Jackpot gets larger while your odds of Catching the Ace increase
* Watch the Progressive Jackpot grow every day and every week
* Get the details about Weekly Prize winners

**Are my tickets automatically entered in every draw?**

The weekly jackpot is reset every week so you need to purchase weekly to be eligible for the current week’s draw and a chance to win the progressive jackpot.

**Do overturned cards stay overturned?**

Yes, each week the weekly winner’s card is revealed. As more cards are overturned the odds increase of the Ace of Spades being selected to win the progressive jackpot.

**Can multiple people select the same card?**

Yes, when you select a card you are choosing which card you would reveal if you are the weekly winner.

**After 52 Weeks, if there is only one card left, is that weekly winner the winner of the progressive jackpot?**

Absolutely correct! If we get to week 52 and the Ace of Spades is the only card left that has not been overturned, then the winner of that weekly draw will also win the progressive jackpot!

**Is Catch the Ace the same game as Chase the Ace?**

Yes, both games are the same

**How is the prize split?**

Weekly ticket sales are split into three portions:

* 20% for the Weekly Prize jackpot
* 30% for the Progressive Chase the Ace Jackpot
* 50% to the charity

**What kind of deck is used?**

A standard 52 card deck is used, without Jokers.

**How do you generate the ticket numbers?**

Your raffle ticket numbers are generated via an automated process upon completion of your order. Once your order has been processed, you will receive an email receipt containing a summary of your order and your raffle tickets number(s).

**When will I receive my ticket numbers?**

Once your order has been processed you will receive an email receipt containing a summary of your order and your weekly raffle tickets number(s).

**What if I did not receive an email with my numbers?**

If you have not received an email with your numbers, please email us at [foundation@prh.email](mailto:foundation@prh.email)

**How do you select the winner?**

Winning Catch the Ace tickets are selected from the pool of purchased Catch the Ace ticket numbers via an automated, random number generator.

**Do I have to be present at the contest drawing to win?**

No. All contest winners will be notified **via email and phone** shortly after the drawing.

**What should I do if I believe I have a winning raffle ticket?**

Check back each week to see the winner of the weekly raffles and to see if that winner has selected the Ace of Spades.  If you believe you have the winning number, please contact **613-732-2811 x 6129 or** [**foundation@prh.email**](mailto:foundation@prh.email)

**Is my payment secure?**

The security of your transaction is our number one priority. We use an extended validation secure socket layer connection with cutting-edge 256-bit encryption to secure your data. We also employ the most secure encryption available and support both SHA-1 and SHA-2 algorithms. With 2048-bit encryption used in our root certificates, our hybrid cryptosystem benefits from the best features of both symmetric and asymmetric encryption. Yes, your transaction is secure!

**What methods of payment do you accept?** We currently accept Visa and MasterCard. We do not accept cash, checks, money order or PayPal at this time.